

# FAMILY HEALTH CONSULTATION

Family health consultation is also available for foreign language speakers.

## Call the family health consultation service in times like this:

- ☑ A child develops a sudden fever.
- ☑ You don't know what specialist to see.
- ☑ You're not sure what your health examination results mean.
- ☑ You want to learn about effective ways of childcare or long-term care.



Available language

**English**

Telephone/  
consultation charges

**Free**

**24 hours/day  
365 days/year**



**Strict privacy**

Consultation in  
English

# 0120-709-703

## How to use

- 1 Dial the number for Family Health Consultation.
- 2 Give the name of your health insurance society to the operator (interpreter).
- 3 After confirming the name of your health insurance society, the operator will call the consultant (a nurse or other qualified professional) and initiate the three-way consultation session.



**User**

1 The user dials **0120-709-703**.

3 Three-way consultation session  
•The user speaks to the consultant through the interpreter.



**Interpreter**

2 Calls the consultant after confirming the name of the user's **health insurance society**.



**Consultant**

- This service is available only from telephones in Japan.
- This service is provided through cooperation of Houken Corporation and Language One Corporation.